

## Comcast celebrates ASC opening



Steve Colston ■ Special to the Mississippi Business Journal

Third District Congressman Chip Pickering (left to right) joined John Wuerdeman, vice president of customer care for Comcast's Advanced Solutions Center in Madison County, for the facility's official ribbon-cutting ceremony last month. The ASC supports customers with advanced products for Comcast systems in 12 southeastern states. The facility will be staffed by more than 600 new customer service representatives, trainers and management and occupies the top two floors of the new building, totaling 71,500 square feet. The center currently employs 441 of the expected 600 employees. The new center represents a major expansion by Comcast in the greater Jackson area and the State of Mississippi. The company currently has more than 1,200 employees working in the state, including 200 administrative, technical and commercial business employees at its Jackson headquarters and 117 customer service representatives at a call center in Pearl. When fully staffed, the new jobs will bring the total number of Comcast employees in Mississippi to more than 1,400.